

HOSPITALFIELD

Dedicated to contemporary art and ideas,
Hospitalfield is a place to work, study, learn, visit and enjoy

The new Garden Café at Hospitalfield House, Arbroath wish to appoint a new member of staff:-

Café Assistant

Contract: Part time

Hours: Various shifts available to cover café opening times of
April – September -Thursday to Sunday + events
October – March -Saturday & Sunday + events

Salary: Minimum Wage £8.72 per hour. (As of April 2020, £6.45 for for 18-20 year olds £8.20 for 21-24 year olds) plus tips.

Reporting to: Simon Brown Chef & Catering Manager

Deadline for application: 5pm, Sunday 11 April 2021

This is an exciting time to join the team at Hospitalfield House as we open a brand new café in the walled gardens beside the house. The gardens have just been redesigned and we are opening them to the public for the first time this May.

The Garden Café will promote the wonderful food production of Angus and the wider area and include home grown vegetables and herbs straight from the garden. The coffee will compete for a great reputation in the region and we expect visitors for morning coffee, long lunches and an afternoon with tea, coffee and cake. We also expect groups and hires, and some evening events where we can host evening dinner in the café and gardens for specific occasions.

We wish to appoint enthusiastic, friendly, energetic, efficient and committed café assistants to create a wonderful front of house team as we bring the café to life. Applicants should have demonstrable experience of working in a similar busy café/ restaurant environment with a passion for excellent coffee, great food and brilliant customer service.

The Garden Café at Hospitalfield will attract visitors from outside the area who are coming to visit the house and gardens and learn more about its history. Also, very importantly, we will draw a local loyal following and it will be the role of the Cafe Assistants to provide all our customers with a warm welcome. Our aim is to make this an award winning café. You will be part of a small team that works well together

to ensure that we create an atmosphere that is outstanding in its welcome to all those who visit, who will go on to recommend it to others.

Roles & Responsibilities

Aim always to provide an outstanding customer experience and work with the team to set the tone and atmosphere for our new café.

Communicate with confidence to customers information on:

- The food and drink menus
- Tickets for the gardens
- History and function of the house

You will: Make quality coffee, take orders, serve tables, sell tickets to the garden, keep the café looking its best, provide customers with a memorable experience.

Skills and Experience

Essential

- Previous experience of working in a café/restaurant/coffee shop.
- Good communication skills that make customers feel comfortable.
- Able to manage well in a busy environment.
- Enthusiasm to learn about the history and heritage of the house and other activity in general terms so as to communicate this to visitors.

Desirable

Barista skills

Notes on Hours:-

The hours will have seasonal variations and also variations of working times as there will be some event work outside of the opening hours of the café.

Notes on Hospitalfield and the Future Plan:-

The original medieval building on the site at Hospitalfield was established in the 13th century by the same Benedictine order of Monks who built the vast Arbroath Abbey. It was intended as a place of hospitality and later became a monastery. This was a place of generous hosting, where food was harvested from the gardens, cooked in the kitchens and the visiting pilgrims, many who had travelled great distances, were made to feel nourished and welcome. Whilst there is little evidence remaining of the architecture from this time, if we look at the grandeur of the Abbey we can assume that the monks would have designed their place of hospitality with a similar ambition to this extraordinary early Christian building.

The house standing on the site today is the extraordinary 19th century Arts & Crafts house designed by the artist Patrick Allan Fraser. On his death in 1890 he left his property and estate in trust to support artists. In 1902 Hospitalfield opened as one of Scotland's first art schools. Today we run the house and estate as one of Scotland's most important cultural hubs for artists and visitors. We have a residential

programme for contemporary artists, writers, film makers, students and more, supported in our current accommodation of 13 bedrooms. Building our venue hire and catering business is a high priority as we meet the demands of a business plan that will guide the future of the Trust. Hospitalfield's Future Plan includes an £11m investment into the development of the estate. The opening of the café and gardens represents the completion of the first of 3 phases.

Equality & Diversity

In alignment with our Equalities policy, Hospitalfield recognises the great benefits in having a diverse workforce with different backgrounds and lived experiences. We are committed to providing a welcoming environment for everyone, regardless of gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion or belief. In recognition and reflection of this, we would like applicants to bring diverse perspectives to the organisation so particularly invite notes of interest from those who are underrepresented in the arts and charity sectors.